



National Communications Authority

INVITATION FOR COMMENTS ON THE UNSOLICITED ELECTRONIC COMMUNICATIONS (UEC)

CODE OF CONDUCT

1. The number of Unsolicited Electronic Communications (UEC) have risen steadily; the use of texts and calls for telemarketing and commercial services has proliferated; and consumer frustration with UEC continues despite the measures put in place by the Authority.
2. Following public agitation, the NCA has initiated a revision of the current UEC code to service providers to help address the situation and ensure that consumers are adequately protected by controlling the influx of UECs channelled to consumers.
3. In line with Section 5(h) of the National Communications Act, 2008, Act 769, the Authority shall in the performance of its functions have regard to the opinions of consumers and members of the general public.
4. Accordingly, the Authority hereby invites views and comments from the general public. The draft Code can be accessed on the Authority's website at: www.nca.org.gh.
5. The public consultation begins with immediate effect and shall expire on **24th January, 2017**.
6. All responses/comments should be electronically transmitted as e-mail attachments, in 2 formats, i.e. Microsoft Word and PDF to **info@nca.org.gh**.
7. All respondents are requested to complete the cover sheet for response.
8. It would be helpful if your response could include comments on the sections of the document you agree or disagree with.
9. In furtherance of transparency and openness, the Authority shall consider all responses as non-confidential; accordingly all submissions shall be published on our website, **www.nca.org.gh**, on receipt.
10. Please note that copyright and all other intellectual property in responses shall be assumed to be licensed to NCA to be used to meet its legal requirements.

Issued by the Director General - November, 2016

COVER SHEET FOR RESPONSE TO NCA PUBLIC CONSULTATION ON THE DRAFT UEC CODE

BASIC DETAILS

Name of respondent:

Representing (self or organisation/s):

Address:

DECLARATION

I confirm that the correspondence supplied with this cover sheet is a formal consultation response. It can be published in full on NCA's website, and I authorise NCA to make use of the information in this response to meet its legal requirements. If I have sent my response by email, NCA can disregard any standard e-mail text about not disclosing email contents and attachments.

Name :

Signed (if hard copy)

